

BEAUMONT LEYS COMMUNITY MEETING

TUESDAY 4 MARCH 2014

Church of Christ the King, Beaumont Leys, Leicester

Present:

Councillor Vi Dempster
Councillor Sundip Meghani

NO	<u>ITEM</u>	<u>ACTION REQUESTED AT MEETING</u>
1.	INTRODUCTIONS	Councillor Dempster as Chair welcomed everyone. Introductions given.
2.	APOLOGIES FOR ABSENCE	Apologies for absence received from Councillor Westley who was recovering from an operation.
3.	DECLARATIONS OF INTEREST	<p>Councillor Meghani declared that he as Director at the Cooke e Learning Project and Trustee at the Cooke e Learning Foundation and as such he would not be involved in the decision relating to their funding application.</p> <p>Councillor Dempster declared that she was on the Governing Body for the Ur Choice, Young People's Project and as such she would not be involved in the decision relating to their funding application.</p>
4.	MINUTES FROM THE PREVIOUS MEETING	Minutes from the meeting held 4 December 2013 agreed.
5.	HEALTHWATCH LEICESTER :	<p>Philip Parkinson – Interim Chair of Healthwatch</p> <p>All to note:</p> <ul style="list-style-type: none">• The organisation's role and aims were to be a champion of health and social care.• In Leicester there were very considerable pressures on Accident and Emergency and problems for patients in gaining access to GPs

		<p>and dentists.</p> <ul style="list-style-type: none"> • There were also acute financial pressures in social care and an increasing number of elderly people and it was important that their needs were catered for. • Healthwatch were there to listen, gather evidence, provide information and ensure that people's needs were catered for. • There were also very considerable pressures on children's social care; children's dental health was the worst in the country. An initiative had been launched to tackle this issue. • Attendees were invited to sign up for Healthwatch in order to receive information and updates. • Councillor Dempster asked for an item on Healthwatch to be included on the agenda at every future Beaumont Leys Community Meeting however a representative from Healthwatch was not expected to be present every time.
6.	LEICESTERSHIRE CITIZENS ADVICE BUREAU	<p>Sue Beasley, Leicestershire Citizens Advice Bureau (CAB)</p> <p>All to note:</p> <ul style="list-style-type: none"> • CAB offered specialist advice on various issues including debt and benefits. • 690 clients had been seen in the Beaumont Leys Ward. • there were a variety of volunteering opportunities at the Leicestershire CAB. • A copy of the information presented at the meeting is attached to the back of the action log.
7.	BUS PINCH POINTS	<p>Mark Korczak, Transport Strategy</p> <p>All to note:</p> <ul style="list-style-type: none"> • The Department of Transport had given the city council £100k to address bus 'pinch points'. • A 'pinch point' was anything that held up a bus on route (such as congestion, busy junctions and inconsiderately parked vehicles). • Attendees to pass on any suggestions for such issues which needed addressing to the ward

		<p>councillors or to Steve Warwick: 0116 454 2835 or steve.warwick@leicester.gov.uk</p> <ul style="list-style-type: none"> Once officers had a list of sites across the city, they would prioritise the work in order to obtain the best value from the grant received.
8.	CITY WARDEN	<p>Matthew Davinson, City Warden.</p> <p>All to note:</p> <ul style="list-style-type: none"> Matthew had dealt with 29 complaints; most of which related to fly tipping. He had continued to monitor, as much as possible, the situation at the Barleycroft shops. Councillor Dempster reported that there had been very good 'joined up action' with the different agencies working together on a problem area. A copy of the information circulated at the meeting is attached to the back of the action log.
9.	POLICE	<p>PC Adam Woolman.</p> <p>All to note:</p> <ul style="list-style-type: none"> In the last three months there had been 631 reports on the crime system (however the figure appeared to be higher than it really was because of the system of reporting). There had been a significant increase in the number of non –dwelling burglaries. Two people had been on a massive crime spree; they had been arrested and the situation was much better. A significant number of warrants had been issued relating to drug offences. There had been a murder on the estate; someone had been charged and the Police were satisfied that the incident was an isolated one.
10.	WARD COMMUNITY BUDGET 2013/14	<p>Councillor Dempster advised that that there was approximately £5000 left in the community meeting budget, but the value of funding bids to be considered totalled approximately £8000.</p>

		<p>The meeting was asked to note that a funding application for £500 from the Heathley Park Residents' Association had been fast tracked for payment.</p> <p>Decisions were announced on a number of new applications:</p> <p>i) <u>Restorative Justice Initiative Midlands – Beaumont Leys Women to Restoration Justice</u></p> <p>To introduce the concept of restorative justice to 50 women resident in Beaumont Leys.</p> <p>Amount requested: £1605</p> <p>Amount supported: £1200</p> <p>ii) <u>The E-Cooke Learning Foundation – Community IT Outreach Project</u></p> <p>To deliver a series of IT training sessions at different community venues in Beaumont Leys.</p> <p>Amount requested: £1000</p> <p>Amount supported: £800</p> <p>iii) <u>Charlotte Ansell for Beaumont Leys Girls Group – Young women’s two night residential opportunity</u></p> <p>Application for funding towards venue cost and travel.</p> <p>Amount requested: £821</p> <p>Amount Supported: £650</p> <p>iv) <u>Jayde Bayley for Beaumont Leys Girls Group – Young women’s group resources</u></p> <p>Application for funding for arts materials, advice leaflets, workbooks and food for cooking lessons.</p>
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		<p>Amount requested: £300</p> <p>Amount Supported: £250</p> <p>v) <u>Steven West and Stefan Stapleton for Ur Choice Young Peoples Project – Easter activities</u> Application for funding towards activities over the two weeks of Easter.</p> <p>Amount requested: £500 Amount supported: £400</p> <p>vi) <u>Beaumont Lodge Neighbourhood Association – Food Glorious Food</u></p> <p>Application for funding towards a project designed to train people to cook using locally grown produce.</p> <p>Amount requested: £1000</p> <p>Amount supported: £750</p> <p>vii) <u>Belgrave Rugby Club – Training lights and other security measures (joint bid with Abbey and Belgrave)</u> £500 Application funding towards fencing and other security measures.</p> <p>Amount requested: £500</p> <p>Amount supported: £250</p> <p>Ashton Green Enterprise Ltd – Capacity building ‘Locality Champions’ in Beaumont Leys. Application for funding for a new social enterprise set up by Beaumont Leys residents.</p> <p>Amount requested: £1400</p> <p>Amount supported: £1100</p> <p>This left approximately £19 left in the budget to be carried forward to the new financial year.</p> <p>Action: for the Neighbourhood Development Manager to process the funding applications as appropriate.</p>
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11.	CLOSE OF MEETING	The meeting closed at 7.40 pm



Leicester Advice Service

Sue Beasley, City Team Manager
LeicesterShire Citizens Advice Bureau



About Citizens Advice

Our aims:

- to provide the advice people need for the problems they face
- to improve the policies and practices that affect people's lives.

Our principles:

The Citizens Advice service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities.

It values diversity, promotes equality and challenges discrimination.

Each Bureau is an independent charity.



The Leicester Advice Service

Service Overview

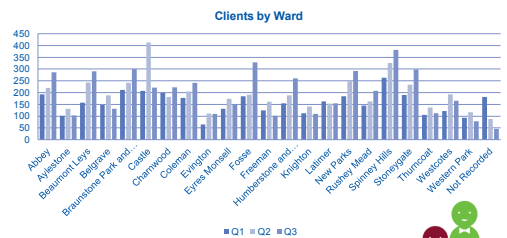
- LeicesterShire Citizens Advice Bureau awarded advice services contract from April 2013 by Leicester City Council.
- Face to face and telephone services at LeicesterShire CAB city centre office – 3rd floor, 60 Charles Street
- Outreach advice in 10 wards delivered by our partners AgeUK
- Some home visits available - delivered by AgeUK
- Specialist advice in debt, benefits, employment and housing by our partners SHARP from Welford Road

From April to end December:

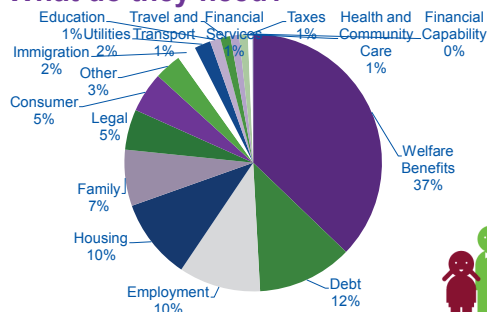
8906 clients received basic help



Who is using the service?

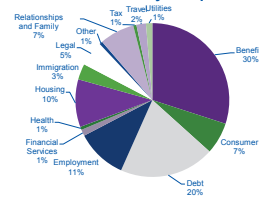


What do they need?



In Beaumont Leys

Beaumont Leys Enquiries



690 clients seen between April – end December



Volunteers

- The use of volunteers to deliver advice and information is fundamental to the Citizens Advice approach.
- We provide volunteers with comprehensive and recognised training and valuable experience of the workplace.
- Our volunteer staff are recruited from across the City and therefore reflect the diversity within the community.
- Volunteering also offers valuable work experience and is often a way into paid employment.
- We have work experience programmes in place with DWP, Ingeus, DMU, and Apex Works.



A word from our volunteers

"I enjoy volunteering at the CAB because the office staff are very friendly and welcoming. I find the nature of the voluntary work to be very rewarding."



Sumaiya – Gateway Assessor

"CAB gives me the chance to use my knowledge to help people. I have also learnt a lot of practical skills such as how to use the right language towards clients. I think it is an honour to work for CAB."



Bill – Generalist Adviser



Award-winning volunteers

Akila being presented with her award by the Lord Mayor

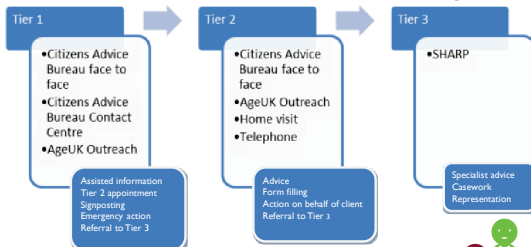


Volunteering

- Who?
- A wide range of people
- Over 18
- Functional skills, not formal qualifications
- Relevant criminal convictions
- Why & How?
- Work experience
- Contact centre skills
- Work skills
- Legal training
- Application form
- Interview
- Training



Overview of our service delivery



Outreach

- Outreach sessions are running once a week in the wards assessed as having the highest need of local access to our service.
- The sessions will comprise some pre-booked appointments and some open sessions for clients who drop-in.
- The sessions in this ward take place at the Beaumont Leys library, Beaumont Way, LE4 1DS on Tuesdays from 2pm-5pm



How to Refer

- Councillors and partner agencies can refer clients to us directly
- This gives a more streamlined service for the client who will be contacted by us directly, and will not have to give their details multiple times.



Accessing our service

For clients accessing the service without a referral, we can be reached in the following ways:

Face to Face

- LeicesterShire Citizens Advice Bureau, Apex House, 4th floor, 74-76 Charles Street, Leicester LE1 1FB
- Monday- Friday 9.00-4.30

Outreach venues

- Beaumont Leys Library, Tuesday 2-5pm.

Telephone

- 0844 417 1025 from a landline, Monday – Friday 10-4
- 0300 330 1025 from a mobile, Monday – Friday 10-4



Offering online advice 24 hours a day

www.adviceguide.org.uk



- Covers the law in all four UK countries.
- Easy-to-use information in English and Welsh and other community languages.
- Handy fact sheets and sample letters to print.
- Signposting to trusted sources of further advice.



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LeicesterShire CAB



Watch our films on YouTube
youtube.com/CitizensAdvice

www.leicscab.org.uk



CITY WARDEN SERVICES



Matthew Davinson

Email: city.warden@leicester.gov.uk

Website: www.leicester.gov.uk

Telephone: 0116 2527001

Facebook: Leicester city wardens

Twitter: City wardens

City Wardens,
Block A4,
New Walk Centre,
Welford Place,
Leicester,
LE1 6ZG

These are the main issues that the

City Wardens can help with:

- Educating the public and raising awareness of environmental crimes
 - Work within schools
- Enforcement work on the following issues:
 - Littering
- Dog fouling, dogs on leads, dogs exclusion from land
 - Bins on the street (domestic and commercial)
- Free distribution of printed material
 - Fly posting
 - Small scale fly tipping
 - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
 - Street litter control notices
 - Highways obstructions
 - Untidy land

BEAUMONT LEYS WARD



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

CITY WARDEN SERVICES

Beaumont Leys



Overall 29 complaints were made which consist of 8 One Clean Leicester reports and 21 customer service complaints. All were fly tips at the following locations. Castlefields, Bishopdale Road, Balisfire Grove, Heatherbrook Road, Aysgarth Road, Barndale Road, Blakesley Walk and Farrier Lane. These were all fully investigated and no further action was taken due to lack of evidence.

No illegal scaffolding and skips were found in the Beaumont Leys area over the last 3 month period.

Monitoring of the Barleycroft shop litter is still in progress working in partnership with the local shopkeepers.